



Sparkasse

S-pushTAN

Information about the App S-pushTAN.

The free S-pushTAN-App helps to protect your account when using online banking and allows you to approve transactions individually and securely directly from your smartphone or tablet. You can use pushTAN with the App Sparkasse, in Online Banking and with your accounting software. The app works on both iPhones and Android™ devices.

Set up the S-pushTAN-App



1.

Download the S-pushTAN-App for free from the App Store or Google Play Store.



2.

Open the S-pushTAN-App and tap „Jetzt einrichten“ or „Neu einrichten“.

Weil's um mehr als Geld geht.



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3.

„Erlauben“ notifications and tap „Weiter“.

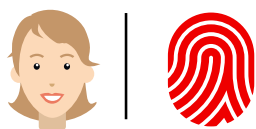
Password



4.

Enter a secure password for the S-pushTAN-App and confirm it.

- At least one number
- At least one letter
- 8 or more characters
- At least one special character



5.

Optionally, you can also confirm the registration with your biometric data.

Are you already using another device with the S-pushTAN-App?

6.

YES: Follow the instructions under „Gerätewechsel“ on page 4.

6.

NO: Choose „Nein, neue Registrierung“.

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7.

If you have already received a registration letter, click „Ja, Registrierungsdaten vorhanden“. If you have not received it, contact your Sparkasse.

8.

Allow camera access and scan the QR code shown in the registration letter. Alternatively, you can also enter the registration data manually.

Legitimations-ID

***** ✓

Online-Banking-PIN

***** ✓

9.

Log into Online Banking with your Anmeldenamen or Legitimations-ID and your Online-Banking-PIN.

Online-Banking-PIN

Neu: ***** ✓

***** ✓

10.

When logging in for the first time, enter a new Online-Banking-PIN and confirm it.

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Forgot app password

1. Enter incorrect password 5 times
2. App automatically resets
3. Set up the app again (instructions above)

New device

1. Make sure you know your Anmeldename and PIN and that you have an existing device with the S-pushTAN-App set up.
2. Activate Bluetooth on both devices (new and old).
3. Click on „Ja, starte Schnelleinrichtung“.
4. Grant permission for Bluetooth use if not already done.
5. Generate a QR code via „QR-Code erzeugen“.
6. Scan the QR code with your old device.
7. The S-pushTAN-App will open automatically on your old device.
8. Select the connection to be set up on the new device.
9. After moving the slider „Registrierung erlauben“ you can complete the registration process on the new device.
10. Enter your login data on the new device and log in via „Anmelden“.
11. The app has now been activated on the new device and the new device can now be used for approving transactions.

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pushTAN for 3-D Secure with the Sparkassen-Card (debit card)

If you want to shop online with your Sparkassen-Card with Co-Badge Debit Mastercard or Visa Debit (debit card), you will now generally be asked to authenticate with 3-D Secure.

3-D Secure is used worldwide in online commerce. This secure two-factor authentication method allows you to securely verify that you are the rightful cardholder and thus to protect yourself from unauthorized card use.

Therefore, be sure to activate your Sparkassen-Card for 3-D Secure to continue paying securely online. Once activated, you will benefit from additional protection for all online card payments – and the ability to confirm them quickly, easily, and conveniently with a swipe on the S-pushTAN-App.

Activate 3-D Secure



1.

Activate your Sparkassen-Card for 3-D Secure. You will find the link in your Online Banking or at www.sparkasse.de/3dsecure.



2.

Download the S-pushTAN-App from the App Store or Google Play¹.

¹ If you are already using the S-pushTAN-App, this step is not necessary.

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3.

After activation, you will receive a letter with a QR code from us. Scan this with the S-pushTAN-App. It securely legitimizes the app and automatically links it to your card.



4.

Now simply shop online and securely authorize your payments on your smartphone or tablet.

Tip: Not using Online Banking yet?
Then register now in a matter of minutes!
You can find all of the necessary information at
www.sparkasse.de/online-banking.



Here is the download link



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